

Warranty Coverage for New Homes in Ontario

Your new home must meet or surpass the structural requirements and health and safety standards of the Ontario Building Code. As with most new homes in Ontario, it is protected by a mandatory warranty provided by your builder, and backed by Tarion Warranty Corporation.

Warranty Coverage at a Glance*

Warranty Coverage and Protection for Freehold Homes and Condominiums

PRE-MOVE
1 YEAR WARRANTY
2 YEAR WARRANTY
7 YEAR WARRANTY

Deposit Protection Financial Loss (Contract Home)	✓			
Delays in closing or occupancy	✓			
Defects in work and materials		✓		
Unauthorized substitution of materials		✓		
Ontario Building Code Violations		✓		
Ontario Building Code health and safety violations		✓	✓	
Water penetration through the basement or foundation		✓	✓	
Water penetration into the building envelope		✓	✓	
Defects in the electrical, plumbing or heating systems		✓	✓	
Defects in the exterior cladding		✓	✓	
Major defects in the building structure		✓	✓	✓

* For complete details on the terms and conditions of statutory warranty coverage and any exclusions that may apply, please consult the *Ontario New Home Warranties Plan Act* at www.tarion.com.

Read the Homeowner Information Package at www.tarion.com



This important document describes your new home's statutory warranties and the responsibilities of both you and your builder, and explains how Tarion will handle a statutory warranty claim. Be sure to take the time to read and understand its contents.

If you need to submit a warranty claim, register with MyHome at tarion.com – it's the fast and easy way to manage your warranty.

Need more information?

Call, visit our website or send us an e-mail:

Toll-Free Telephone: 1-877-982-7466

www.tarion.com info@tarion.com

Office Locations

Victoria Place, 395 Wellington Road,
Suite 214A, LONDON, ON N6C 5Z6

1580 Merivale Rd. Suite 508
OTTAWA, ON K2G 4B5

5160 Yonge Street, 12th Floor
TORONTO, ON M2N 6L9

Connect with us!



TARION
PROTECTING ONTARIO'S NEW HOME BUYERS

™ Trademark of Tarion
Printed in Canada
Published December 2013



Read the Homeowner Information Package Online

Learn about your new home warranty at www.tarion.com



REGISTER WITH MyHOME TODAY - a fast and easy way to manage your warranty online!

TARION
PROTECTING ONTARIO'S NEW HOME BUYERS

The Homeowner Information Package

An Important Guide to Your New Home Warranty

Your new home warranty helps protect your most important investment – your home.

It's important that you understand what's covered by the new home warranty as well as the processes involved in making a warranty claim.

The Homeowner Information Package is the key to both. You'll find one for new freehold and contract homeowners and one for condominium unit owners at tarion.com.



There are two Homeowner Information Packages, one for new freehold and contract homeowners and one for condominium unit owners.

Learn more about:

- The important role you play in protecting your new home's warranty.
- What is and what is not covered by the new home warranty.
- The importance of the Pre-Delivery Inspection before you move into your home or condominium unit.
- The warranty claim submission processes and deadlines.

Read the Homeowner Information Package - and get the most out of your new home warranty!

MyHome:

An easy way to manage your warranty

Moving into your new home is not only exciting, it's also a very busy period. With MyHome, there's no need to spend precious time monitoring warranty deadlines, calculating builder repair periods, or organizing your warranty paperwork. Best of all, with MyHome, you'll never have to wait for important information in the mail.

Register with MyHome and you can:

- Manage all of your warranty information in one place
- Submit personalized warranty forms online
- Receive e-mail alerts for important warranty deadlines
- Receive e-correspondence from Tarion instead of paper
- Schedule a Tarion inspection
- Upload documents that you want Tarion to have on file

Use MyHome to Submit Warranty Forms

In order to protect your warranty, you must use specific Statutory Warranty Forms to submit outstanding warranty items to Tarion, and you must submit the Forms within specific time periods as follows:

- During the first year of possession of your new home, a 30-Day Form can be submitted during the first 30 days after you take possession and a Year-End Form can be submitted

The image below displays the main page of a homeowner's MyHome account.

within the last 30 days of the first year of possession (with the deadline being one day prior to the anniversary of your home's date of possession).

- During the second year of possession, a Second-Year Form can be submitted anytime.
- During years three through seven of possession, a Major Structural Defect Form can be submitted anytime.



- 30 Day Form:** Report items during the first 30 days of possession
- Year End Form:** Report items during the last 30 days of the first year of possession
- Second Year Form:** Report items during the second year of possession
- Delayed Closing/Occupancy Claim Form:** Claim compensation for delay within one year after the date of possession
- Major Structural Defect Form:** Report items anytime